

About Developmental Services Ontario Central West Region...

Developmental Services Ontario Central West Region is your contact point for adult developmental services in Halton, Waterloo, Wellington, Dufferin, and Peel Regions. We are one of nine agencies in Ontario that help adults with developmental disabilities and their caregivers connect with services and supports. These agencies began operation on July 4, 2011, and were created as part of the *Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act*.

Developmental Services Ontario agencies are funded by the Ontario Ministry of Community and Social Services (MCSS).

WHAT WE DO:

Developmental Services Ontario can:

- Provide information to adults seeking services,
- Confirm eligibility for Ministry-funded services and supports,
- Complete an application package and needs assessment,
- Identify supports and services that may be of assistance to you, now or in the future,
- And make referral to adult developmental services and programs on your behalf.

DSO Central West Region is administered by Sunbeam Residential Development Centre. Our organizational vision is... "Achieving excellence in all that we do will demonstrate dedication to those we serve, maintain our vital role within our community, and show leadership in our field." Our core values and service principles include Caring and Respect, Commitment and Support, Choice and Empowerment, Accountability and Innovation, Advocacy and Leadership, and Teamwork and Excellence.

DEVELOPMENTAL SERVICES AND SUPPORTS

Developmental Services Ontario Central West Region can help you access a range of developmental services and supports. These include:

- Community supports to help people with a developmental disability stay in their community and participate in work, volunteer, leisure and recreation activities.
- Residential supports like group homes, where typically three or more adults with a developmental disability live and get services and supports from an agency.
- Respite services to help family members or friends who care for an adult with a developmental disability get some rest and support.

- Community networks of specialized care to coordinate services and supports for people with a developmental disability and mental illness.
- Community participation supports that help adults with a developmental disability participate in the community after they have finished high school.
- Person-directed planning supports that help adults with a developmental disability develop their own vision and goals for their future.

ELIGIBILITY FOR DEVELOPMENTAL SERVICES AND SUPPORTS

Adults who have a developmental disability can access MCSS-funded developmental services and supports through our agency. We will need to review documentation to confirm your eligibility. For more information on our eligibility requirements, please call our office.

MAKING A REFERRAL

To make a referral, you just need to give us a call. We will connect you with a DSO coordinator in your community. They will ask about what you are seeking, and talk with you about community services that may be of help. If you are seeking adult developmental services and supports, they will also explain our eligibility requirements.

If you are eligible for adult developmental services and supports, we can help you complete an application. We will help you define your goals, and identify things in the community that you might like to do.

ONTARIO'S TRANSFORMATION OF DEVELOPMENTAL SERVICES

The government of Ontario wants to improve services and supports for adults who have developmental disabilities and their families. Its 'Transformation' of developmental services is based on six principles:

- Citizenship
- Fairness and equity
- Accessibility and portability
- Safety and security
- Accountability
- Sustainability

Developmental Services Ontario Central West Region is one step in this "Transformation." We will provide service that is consistent with these principles. We look forward to serving you!

**For information or referral, please call:
Developmental Services Ontario Central West Region
1-888-941-1121**